Guildhall Surgery

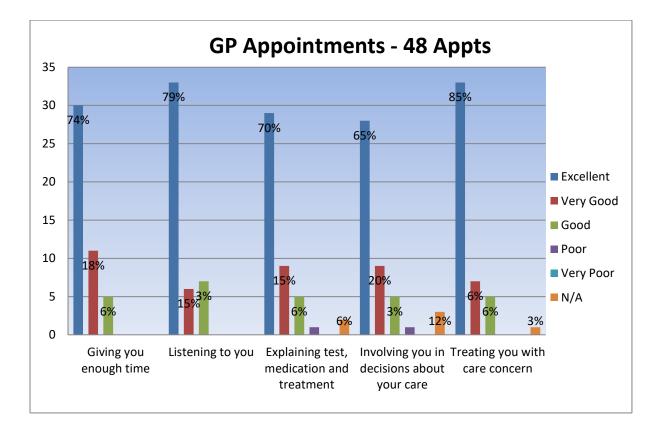
Patient Survey 2019

Patients attending the surgery were asked to participate in a patient survey over the period of one month in January 2019. The GP's would like to thank all patients that participated. The results are shown in the tables and graphs below:

	Very Easy	Easy	Difficult	N/A	Not Tried
How easy was it to					
book a 'soon'					
appointment within					
the 4 week booking					
system	48%	32%	7%	13%	
How easy was it to					
book a 'routine'					
appointment within					
the 4-6 week booking					
system	51%	31%	7%	11%	

			Not
	Yes	No	Answered
Were you seen by the GP/Nurse within 30 minutes of your			
appointment time	90%	6%	4%

	Very Helpful	Helpful	Unhelpful	Very Unhelpful	Didn't Answer
How helpful do you find the receptionists at the practice	78%	18%	3%	2%	



Results of questions patients were asked regarding their visits to a GP:

